Eliciting Project Requirements

SIMULATION POWERED LEARNING — SPL

Eliciting Project Requirements	2 day - 14 PDUs

Eliciting and Modeling Projects Requirements is a 2 day class where participants learn and practice framing a project by documenting the business need and ensuring the project is traceable to the need. Students practice customer interviewing, Joint Application Development (JAD) and modeling techniques that help to capture project requirements.

This interactive workshop targets professionals who want to improve their ability to translate customer needs into project requirements. Using a case study approach combined with checklists and templates, the course explores different categories of requirements and which requirements elicitation techniques work best for different stakeholders and types of projects. Participants learn to frame the project by understanding the problem, documenting the business need and by ensuring the project is traceable to this need. This program covers the IIBA® knowledge areas of Enterprise Analysis, Requirements Management and Planning, and Requirements Elicitation, Requirements Analysis and Documentation, and Requirements Communication.

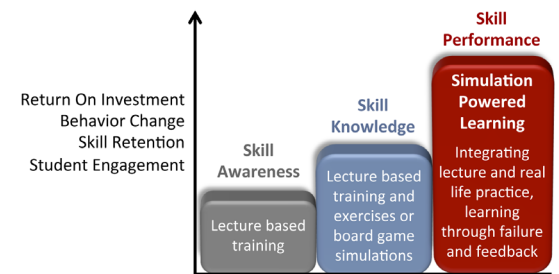## Topics You Will Practice and Learn:

- BA Fundamentals & Overview
- Elicitation Overview
- Understanding project background
- Root cause analysis
- Requirements scope overview
- Context diagrams
- Stakeholder analysis
- Elicitation Techniques (Pros, Cons & when to use)
- Effective Communication
- Preparing Effective Elicitation Meetings
- Preparing for Different Types of Elicitation with Tips
- Facilitation Techniques
- Facilitated Session Workshop
- Documenting & Confirming Requirements
- Manage Requirements

Who Should Attend

Project team members and stakeholders who participate in the requirements elicitation/ gathering process. The workshop has a focus on those individuals who gather requirements in a multi-stakeholder environment, where various elicitation techniques may be used.

Turning Knowledge Into Performance

Practice makes perfect. Our simulations put participants into a computer generated situation with real-life team members, stakeholders and challenges. Participants make real-life decisions and then see the results of those decisions – good and bad. They go back to work and are able to immediately apply what they have learned!

Return On Investment / Behavior Change / Skill Retention / Student Engagement

- **Skill Awareness** — Lecture based training
- **Skill Knowledge** — Lecture based training and exercises or board game simulations
- **Skill Performance** — Simulation Powered Learning: Integrating lecture and real life practice, learning through failure and feedback

Testimonial

"I liked the hands on exercises in the instructors insights I'm using the tools and techniques in the real world."

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